REPAIR REQUEST

To:
Kraftwerk Living Technologies GmbH - Service Department
Maria-Theresia-Strasse 49, 4600 Wels, Austria

Phone: +43 (7242) 69269-800	Fax: +43 (7242) 69269-810	E-Mail: service@kraftwerk.at

GENERAL DATA

Customer:

Address:

Contact person:

Phone/Mobile: | E-mail:

DESCRIPTION OF FAILURE

Device (make and type):

Accessory:

Failure description:

Date of failure occurrence: | Time (approx.):

FAILURE CORRECTION (REQUIRED INFORMATION)

☐ PROMTLY - The failure will be corrected as soon as possible. Any occurring costs will be charged to the customer when warranty has expired. For repair during warranty period, travelling expenses shall be charged.

☐ AFTER COST ESTIMATE - The failure will be corrected after the customer has signed Kraftwerk's quotation / cost estimate. Note: Should customer reject Kraftwerk's cost estimate a general fee of 80,00 EUR will be charged.

Repair until (desired date):

Additional offer for loan device requested: ☐ yes ☐ no

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Place, date	**Customer (Signature)**	**Customer (in block capitals)**

Notes: Telephone requests without this binding repair request shall not be dealt with. The general terms and conditions of Kraftwerk Living Technologies GmbH apply. In case a repair by Kraftwerk Living Technologies is not possible, a manufacturer's certified workshop will be assigned. This could lead to a significantly longer waiting time.